IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Town of Berthoud
Distribution Backflow Event at a residential connection

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

It has been discovered that our water system experienced a backflow event of untreated water at a residential connection from June 8, 2024 to June 14, 2024 in the Gateway Park subdivision. Though this event is no longer occurring as a water customer you have the right to be informed of the situation.

What does this mean? What should I do?

○ You do not need to boil your water or take other actions. However, if you have specific health concerns, consult your doctor. A home filter will not necessarily solve the problem, because not all home filters protect against parasites. Call NSF International at 1(800) NSF-8010 or the Water Quality Association at 1(800) 749-0234 for information on appropriate filters.

○ Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. These symptoms are not only caused by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to consult your doctor.

○ If you have an infant, severely compromised immune system, are pregnant, or are elderly, you may be at increased risk and should seek advice from your doctor about drinking this water. General guidelines on ways to lessen the risk of infection by bacteria and other disease-causing organisms are available from EPA’s Safe Drinking Water Hotline at 1-800-426-4791.

What is being done?

○ The connection that resulted in the backflow event has been removed and the Town is in the process of verifying there are no other illegal connections of this nature in the Gateway Park neighborhood.
○ Water quality samples were collected on June 25, 2024 and were absent of any bacteria meaning your water is safe to consume.

We anticipate resolving the problem by 6/26/24. For more information, please contact Ken Matthews at kmatthews@berthoud.org or 970-532-3754, or PO Box 1229 Berthoud, Colorado, 80513.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by: Town of Berthoud - CO0135138
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